

## Warranty

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Equator Appliances undertakes to the consumer-owner to repair or, at our option, to replace any part of this product which proves to be defective in workmanship or material under normal personal, family or household use, in USA and Canada, for a period of one year from the date of original purchase. For commercial use, the product is warranted for a period of 90 Days. During this period, we will provide all labor and parts necessary to correct such defect, free of charge, if the appliance has been Installed and operated in accordance with the written instructions with the appliance. Ready access to the appliance, for service, is the responsibility of the consumer-owner. Services would be provided from Monday to Friday between normal business hours.

## Exclusions

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In no event shall Equator Appliances be liable for incidental or consequential damages or for damages resulting from external causes such as abuse, misuse, incorrect voltage or acts of God. This warranty does not cover service calls which do not involve defective workmanship or materials covered by this warranty. Accordingly, diagnosis and repair costs for a service call which does not involve defective workmanship or materials will be the responsibility of the consumer-owner.

**Specifically, the following work is not covered under warranty and does not constitute warranty work:**

**Installation— e.g. Charging Station not correctly connected**

**Maintenance—e.g. Failure to clean roller brush, HEPA filter, and other parts**

**Mishandling – e.g. Connecting parts incorrectly**

Most work is covered. The defining factor is, has the machine malfunctioned (Equator Appliances is responsible) or has the customer omitted or done something to cause the machine to malfunction (customer is responsible). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you.

## WARRANTY SERVICE

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This warranty is given by:

**Equator Appliances**

10222 Georgibelle Drive, Suite 200  
Houston, Texas 77043-5249

**For Service:**

Call: 1-800-776-3538

Email: [service@ApplianceDesk.com](mailto:service@ApplianceDesk.com)

Web: [www.ApplianceDesk.com](http://www.ApplianceDesk.com)

Business hours: 9:00 am to 5:00 pm weekdays

You can register your Warranty by either of the following methods:

1. Scan QR Code

**QR Code**



1. Open Smart Phone
2. Open Photo
3. Scan QR Code
4. Click the Link

2. Register online at [ApplianceDesk.com/Warranty](http://ApplianceDesk.com/Warranty)

## GENERAL

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Since it is a responsibility of the consumer-owner to establish the warranty period by verifying the original purchase date, Equator Appliances recommends that a receipt, delivery slip or some other appropriate payment record be kept for that purpose.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

*All rights reserved. Manual subject to change without notice.*